

New Student Orientation Resource Guide



Academic Success

The Academic Success Center (ASC) is your place for getting the support you need to meet your academic goals. Located on the South Waterfront in the 3030 S. Moody Building, Suite 100, the ASC provides a collaborative space where learners can meet with peer tutors or make appointments with our learning and writing specialists. Contact the ASC to find out more about developing personalized tools and approaches to help you study effectively and efficiently, improve your writing and get content tutoring. We provide in-person and online support to students at all levels in all OHSU programs.

https://ohsuitg.sharepoint.com/sites/AcademicSuccessCenter*

Campus Access and Commute Services

CACS will assist you with your ID Badge and Commuting needs. OHSU is a unique campus with very limited parking and a variety of resources to help you get to and from campus. Explore OHSU's commute programs for transit, carpools, bikes, walking and more on our website. Take a moment to request a trip plan and we can do the research for you.

<https://www.ohsu.edu/visit/student>

Campus Store

OHSU has partnered with GIDI Promotions to offer logo branded apparel, head wear and accessories. Shop online or at the store located in the Student Center.

<https://campusstore.ohsu.edu>

Your guide to
university, campus,
and student resources
available at OHSU.

Academic and Student Affairs

3181 S.W. Sam Jackson Park Road
Portland, OR 97239

www.ohsu.edu/education



CARE Program

The CARE (Consultation – Awareness – Resources – Education) Program coordinates support for students facing complex personal or academic issues. Students can rely on CARE for consultation, problem-solving, assistance with identifying and connecting to relevant campus and community resources, and neutral support outside of their academic program. Additionally, the CARE program intakes and responds to student welfare concerns from the broader OHSU community, with a focus on early intervention and proactive support. Anyone can refer a student to CARE, and students are welcome to self-refer whenever they need assistance.

<https://www.ohsu.edu/education/student-care-program>

Center for Learner Diversity and Inclusion

CLDI strives to build a vibrant community by providing a close and collaborative working relationship with students that fosters a partnership of respect, equity, and inclusion on the journey to becoming an anti-racist institution.

www.ohsu.edu/diversity

Communications

OHSU Now is where you will find all your OHSU news. Visit now.ohsu.edu from any browser or text “OHSU” to 751-89 to download the mobile app. Information and resources from OHSU’s many student services can be found by searching the website at ohsu.edu or the school’s intranet site, O2. The O2 site contains secured links, resources, and information on our student offerings that are restricted to current OHSU members.

o2.ohsu.edu/student-central *

Confidential Advocacy Program

The Confidential Advocacy Program supports students’ rights to an education free from sexual violence, interpersonal violence, harassment, discrimination, and retaliation. CAP provides confidential emotional support, resources and reporting options, assists with crisis intervention and safety planning and ensures victim-survivors know their rights and options going forward.

www.ohsu.edu/CAP

Education Debt Counseling and Financial Management

OHSU’s Educational Debt Counseling and Financial Management program is dedicated to fostering a financially empowered learner community. Through one-on-one counseling sessions and interactive workshops, we provide lessons and resources to help learners manage their money by making informed decisions regarding educational debt and personal finances, including budgeting, borrowing responsibly, understanding personal credit, and more.

www.ohsu.edu/debt-counseling

Financial Aid

The Office of Student Financial Aid assists students in meeting their educational costs and needs. Awards include any aid available through our office that you qualify for. We recommend you search for scholarships as well. Additional scholarship information is available on our website. Email is finaid@ohsu.edu. The main phone line is 503-494-7800.

www.ohsu.edu/finaid

Food Resource Center

The Food Resource Center (FRC) is part of Student Health and Wellness and provides free, nourishing grocery items to all OHSU students. OHSU students can come to in-person shopping hours Monday, Wednesday and Friday 3-7 pm to shop for groceries, or they can place an online order for pick-up at their convenience. The FRC’s goals are to increase access to no-cost and nutritious food; to offer access to food-related referral services; and to educate in the areas of food safety, nutrition, cooking and preserving food.

<https://www.ohsu.edu/education/food-resource-center>

Integrity Office

The Integrity Office helps learners to be successful at OHSU by promoting a culture of integrity. We do this by educating the community on important information through the Integrity Foundations and Booster courses in Compass. The courses include helpful reminders of the Code of Conduct, highlight emerging topics and compliance matters across OHSU, including policy review, and ensure that we uphold our responsibilities to each other and the people we care for.

In addition, the Integrity Office manages the confidential and anonymous Integrity Helpline that allows learners to voice concerns or ask questions while being protected from retaliation for such reporting. For more information, please refer to the Integrity Office site on O2.

o2.ohsu.edu/integrity-department/*

Library

The OHSU Library provides expertise and access to high-quality information, technology, and spaces for focus and collaboration. Library experts host workshops and are available by appointment to support your learning and overall academic success.

www.ohsu.edu/library

March Wellness and Fitness Center

March Wellness offers health and fitness programs, based in science, that are designed to strengthen and nurture all aspects of your daily life.

<https://www.ohsu.edu/march-wellness>

Office of Civil Rights Investigations and Compliance (OCIC)

The OCIC promotes collaboration and respect within the OHSU community and the Oregon community at large, seeking to foster an environment free of discrimination, harassment and inequity for employees, students, patients and visitors. We value equity, respect for all, access, inclusion and integrity. We're honored to develop, lead and share initiatives to improve OHSU's diverse community.

www.ohsu.edu/affirmative-action-and-equal-opportunity

Office of International Affairs

The Office of International Affairs provides immigration advice and services to international students including preparation of immigration paperwork to obtain student visas, information on maintaining student immigration status and international travel information. We also provide information and support to international students for obtaining employment authorization to work in the U.S. after graduation from their programs.

www.ohsu.edu/international-affairs

Office of Information Privacy and Security

The Office of Information Privacy and Security (OIPS) is your resource for protecting the information you use in your role at OHSU. OIPS is made up of two teams: Privacy and Security. The Privacy team is dedicated to preventing the unauthorized use or disclosure of Restricted Information, including Protected Health Information (PHI). The Security team protects OHSU members and devices from unauthorized attempts to access Restricted Information, including PHI. For more information, please visit the Privacy and Security pages on O2.

https://o2.ohsu.edu/information-technology-group/information-privacy-and-security*

Office of Student Affairs

Student Affairs is here to ensure that OHSU delivers innovative and effective programs that provide you with a safe, supportive, enriching, and stimulating learning environment at our campuses throughout Oregon. The Office of Student Affairs serves to center the student's experience and to advance student success through inclusive programs, resource delivery, community engagement, specialized services, and faculty support of the student.

www.ohsu.edu/education/office-student-affairs

Ombuds

The Ombuds offers a safe space for confidential, neutral and informal reception of any OHSU faculty, employee, learner or volunteer with a concern about their experience at OHSU. The Ombuds will listen and review matters, help identify options, make inquiries and make referrals as appropriate, and/or facilitate resolutions in an impartial manner.

www.ohsu.edu/ombuds

Pregnancy and Parenting Resources

Thinking about expanding your family or already raising children? Find out how OHSU can accommodate your family, including academic adjustment and leave options in addition to child care options and lactation policies.

www.ohsu.edu/title-ix/pregnant-and-parenting

Public Safety

The Department of Public Safety promotes the safety and security of students, patients, employees and visitors. The department has state-certified police officers, community service officers, telecommunicators, and administrative staff that work 24 hours a day, seven days a week, to maintain the safety and security of the OHSU campuses.

www.ohsu.edu/public-safety

Registrar

The Office of the Registrar is responsible for academic records and supports course registration, grading, and transcript requests.

www.ohsu.edu/registrar

Student Access

Student Access supports OHSU's mission and values of diversity by providing equal access to its programs and services through academic accommodations for students who experience disability.

www.ohsu.edu/student-access

Student Center

Located on Marquam Hill, the Student Center is a place for OHSU students to gather, relax, decompress, or exercise. The Student Center offers a variety of activities and programs, and located on the first floor is the popular Food Resource Center sponsored by the Student Health and Wellness Center.

www.ohsu.edu/student-center

Student Council

The All-Hill Student Council is made up of elected student representatives from the College of Pharmacy, School of Dentistry, School of Medicine, School of Nursing, School of Public Health and the Graduate Student Organization. They meet to discuss new business within the schools and across the university, consider funding requests, plan and share events and receive departmental updates pertaining to all students at OHSU.

<https://www.ohsu.edu/education/all-hill-student-council>

Student Health Advisory Committee

Students from all schools as well as faculty and staff work to promote health and wellness on campus and serve as a guiding advisory forum for the Student Health and Wellness Center. Email shw@ohsu.edu or visit

www.ohsu.edu/student-health

Student Health and Wellness Center

Student Health and Wellness Center is dedicated to providing exceptional and confidential health and wellness services to OHSU students, their adult dependents and to postdoctoral scholars. Services include primary care, behavioral health, integrative medicine, wellness programming and food resources.

www.ohsu.edu/student-health

Student Health Insurance Plan and Waivers

All students are required to have active health insurance while they are students at OHSU. Students will be enrolled in the student health insurance plan (SHIP) or must have comparable coverage that is approved through the waiver application. The OHSU HR benefits team can answer questions regarding SHIP or the waiver.

www.ohsu.edu/education/student-health-insurance-plan

Student Housing

OHSU provides a comprehensive website to help you find a place to live in the Portland area and on campus at the regional campuses. While we do not have our own residence halls, you can easily find housing with our partner — College Housing Northwest — to find affordable apartments near or on campus. Visit the OHSU Housing webpage for further resources including listings from local housing providers and a co-op housing opportunity near Marquam Hill.

www.ohsu.edu/housing

Student Interest Groups

Student interest groups provide extracurricular activities for students to participate in and build meaningful networks with others who have similar interests.

www.ohsu.edu/student-interest-groups

Title IX

Title IX of the Education Amendments of 1972 and certain other federal and state laws are in place to prevent and address sexual/gender discrimination, harassment, and misconduct in employment and educational settings. OHSU complies with this law and provides support and assistance to students with reporting and responding to any related discriminatory behaviors.

www.ohsu.edu/title-ix

Teaching and Learning Center

OHSU's Teaching and Learning Center partners with all members of the education community to create meaningful, innovative and evidence-based learning experiences. The Teaching and Learning Center administers Sakai, our learning management system, and Blue, our course and instructor evaluation system.

www.ohsu.edu/education/teaching-and-learning-center